View Bugzilla Issue and Submitter Analytics

Roles

Project Manager

Where

Bugzilla dashboards are available from the Project Management drop-down list.

As a project manager, your team uses Bugzilla for bug tracking and for project management. You are interested in getting an overview of issues and submitters in your projects. You want to see who is submitting issues (bugs).

Do these steps:

1. Click a project name of interest.
2. From the Project Management drop-down list, select Bugzilla > Overview.
   A dashboard shows information about issues and submitters in Bugzilla organizations:
   - **Issues** shows the total # Issues, # Submitters, and # Products.
   - **Issues by Status, over time** shows a stacked bar graph that represents the number of issues by status per day over time such as: RESOLVED, CONFIRMED, IN_PROGRESS, VERIFIED, UNCONFIRMED. Mouse over a color in the graph to see the total number of issues by status that occurred on a date.
   - **Submitters, over time** shows a bar graph that represents the number of submitters per day over time. Mouse over a color in the graph to see the total number of submitters that occurred on a date.
   - **Submitters** shows a table that lets you sort values by Submitter, Issues, Products, and Avg. Open Days.
   - **Submitters by Organization** shows a doughnut chart that represents the total number of submitters in the project by organization. Mouse over a color in the chart to see the total number of submitters for the organization, and their percentage of the project's organization.
   - **Projects** shows a table that lets you sort values by Organizations, Issues, Submitters, Assignees, Avg. Time to close (days) and Avg. Updates.
   - **Issues by Organization, over time** shows a stacked bar graph that represents the number of issues by organization per day over time. Mouse over a color in the graph to see the total number of issues that occurred on a date for the organization.
   - **Organizations** shows a table that lets you sort values by Organizations, Issues, Submitters, Assignees, Avg. Time to close (days), and Avg. Updates.
3. Use the visualizations to understand aspects of Bugzilla tracking and project management. You go to Submitters to see who submits the most issues and the average open days for the issues.